



## Unlimited Restoration, Inc. | URI Presents 2024 Atlantic Hurricane Season Guide

The 2024 Atlantic Hurricane Season officially begins on June 1, 2024 and ends on November 30, 2024. Early forecasts are indicating a super-charged season could spawn a near-record number of storms in the Atlantic this year, and forecasters may even run out of names for storms amid a frenzy of tropical systems.

Planning and preparation are key to ensuring the safety of yourself, loved ones, your tenants, and your property, which is why we put together this guide full of resources to help prepare you for the upcoming storm season. We've compiled resources that are applicable for property and facility management professionals, as well as for your tenants or yourself as a homeowner/renter.

## We're On It!

"We're On It" is not just a tagline used in our marketing. It's at the core of who we are and what we do each and every day. It's our company culture. That's why when we say: when the unexpected occurs, you can rest assured with Unlimited Restoration - We're On It! You can trust the URI Team to deliver on our brand promise of **response**, **execution**, **safety**, **and transparency**.

We hope you find this Atlantic Hurricane Season Guide useful. Should you have any questions, please reach out at: 888.327.9664 or info@urinow.com.



# 2024 Atlantic Hurricane Season Guide

	Emergency Resources	4
	Storm Names	4
	Storm Preparation	
	<ul> <li>10 Steps to Ensuring Property Resilience</li> </ul>	5
	<ul> <li>Hurricane Preparedness Supply List</li> </ul>	6
	<ul> <li>Important Documents to Copy &amp; Print</li> </ul>	7
	Home Inventory	8
	Family Medication Form	9
	Family Contact Information	10
6	When a Storm Hits	
	<ul> <li>System Shut-Down Procedures</li> </ul>	11
	Child Safety	12
	<ul> <li>Special Considerations for Seniors</li> </ul>	12
$\bullet$	Caring for Pets	12
	Storm Warnings & Terms to Know	13
	Storm Recovery	
	<ul> <li>Returning from Evacuation</li> </ul>	14
	<ul> <li>Exiting Your Home After Riding Out the Storm</li> </ul>	14
	Assessing the Damage	14
	Mosquito Safety	14
$\bigcirc$	Reopening Checklist	15
Φ	Hurricane Disaster Recovery Services	16
ole of Contents	About URI	17

## Let's talk

# Hurricane Season.

The 2024 Atlantic Hurricane Season officially begins on June 1, 2024 and ends on November 30, 2024.

## **Early Forecasts**

An explosive Atlantic hurricane season is being predicted for 2024, based on AccuWeather early forecast released in March 2024. AccuWeather meteorologists are forecasting 20-25 named storms across the Atlantic basin in 2024, including 8-12 hurricanes, four to seven major hurricanes and four to six direct U.S. impacts. This is all above the 30year historical average of 14 named storms, seven hurricanes, three major hurricanes and four direct U.S. impacts.

## 2024 Storm Names

Is your name on the list?

Alberto	Francine	Kirk	Patty
Beryl	Gordon	Leslie	Rafael
Chris	Helene	Milton	Sara
Debby	lsaac	Nadine	Tony
Ernesto	Joyce	Oscar	Valerie
	-		William



## **Emergency Resources**

Here is a list of resources available to assist you during a major storm. Keep the following contacts handy in case of an emergency.

## FEMA

fema.gov 800.621.3362 Florida Divison of Emergency Management floridadisaster.org 850.413.9969 Food Safety fsis.usda.gov 850.413.9969 CDC Emergency Preparedness & Response emergency,cdc.gov 800.232.4636

## **Recommended Resources to Follow**

The following is a list of trusted resources you can count on for quality, accurate, and timely information ahead of and during Atlantic Hurricane Season:

<b>NOAA National Hurricane Center</b>	•
fnhc.noaa.gov	

Ready.Gov ready.gov/hurricanes Local Government & Authorities

# **10 Steps to Ensuring Property Resilience**

This Hurricane Season

1	Develop a Comprehensive Plan	2	Conduct Regular Inspections
prepa prop shou comr	n by crafting a detailed hurricane aredness plan tailored to your specific erties, buildings, and even tenants. This plan ld encompass evacuation procedures, munication protocols, emergency contacts, strategies for securing vulnerable areas.	infra may close drair	ular inspections of the property's structure can help identify weak points that exacerbate damage during a hurricane. Pay a attention to roofs, windows, doors, and hage systems, ensuring they are structurally and and free of debris.
3	Reinforce Structures	4	Trim Trees & Shrubs
reinfo and o Cons pane	ngthen the building's resilience by orcing vulnerable areas such as windows doors with impact-resistant materials. sider installing hurricane shutters or plywood els to shield windows from flying debris, mizing the risk of breakage.	pose pote pow redu	hanging branches and untrimmed foliage a significant hazard during hurricanes, ntially causing damage to buildings and er lines. Trim trees and shrubs regularly to ce the risk of debris and ensure they won't ome projectiles in high winds.
5	Secure Loose Objects	6	Backup Power Generation
signa beco signi indo	e objects around the property, such as age, outdoor furniture, and equipment, can me projectiles in strong winds, causing ficant damage. Secure or store these items ors before a hurricane strikes to mitigate ntial risks.	gener (UPS) durine infras	t in backup power generation systems like rators or uninterruptible power supplies to ensure vital systems remain operational g power outages. This includes critical tructure such as elevators, emergency ng, and communication devices.
7	Establish Communication Channels	8	Coordinate with Authorities
befo mult emai disse	r and effective communication is essential re, during, and after a hurricane. Establish iple communication channels, including il, text alerts, and social media, to eminate important information and updates nants, employees, and stakeholders.	advise with e local a order	nformed about hurricane forecasts and ories issued by local authorities. Collaborate emergency management agencies and authorities to stay abreast of evacuation s, road closures, and other pertinent nation.
9	Educate Tenants and Employees	10	Develop a Recovery Plan
prepa emerç sessio	ate tenants and employees about hurricane redness protocols, evacuation routes, and gency procedures. Conduct regular training ons and drills to ensure everyone knows o respond effectively in the event of a cane.	develo should proper coordi	e for the aftermath of a hurricane by ping a post-disaster recovery plan. This l include procedures for assessing ty damage, initiating repairs, and nating with insurance providers and ctors to expedite recovery efforts.

# What to Stock Prior to Hurricane Season



# **Supply List**

Quantity	Item Storage Location Additional Notes
	Pool Shock
	Rain Coat
	Rain Boots
	Flashlights
	Batteries
	Blood Pathogen Kit
	First Aid Kit
	Duct Tape
	Utility Knives
	1/4" Rope
	Sheets of Plywood
	Screws
	Wet Vac
	Towels
	Camera
	Construction Gloves
	Lantern
	Green/Yellow Light Stick
	Water
	Tarps
	Hard Hats
	Safety Glasses
	Gloves
	Hazard Body Covers
	Long Shoe Covers
	Reflective Vests



# Important Documents to Copy & Print

Family Contact Information Form (see page 9)
Family Medication Form (see page 8)
Health Insurance Cards
Homeowner's Insurance Policy
Birth Certificates
Social Security Cards
Driver's Licenses and Vehicle Registration
Copies of Credit Cards (Front and Back)
Bank Account Information and Contact Numbers
Inventory of Valuables in your Home (see page7)
Recent Service or Utility Bill with your Home Address
Local and State Highway Maps
Local Emergency Management Office Phone Number
Local Law Enforcement Phone Numbers
Local Utilities Phone Numbers
County and City Government Phone Numbers
Local Hospital Addresses and Phone Numbers
Local American Red Cross Shelter Phone Number
Local Radio Station Frequencies and Phone Numbers
Maps to your Local Shelter

# **HOME INVENTORY**



Use the following home inventory form for each room in your home to make sure all your valuables are documented in the event of a major storm.

ITEM	PRICE	DATE	BRAND
Furniture			

## Electronics

## Other

# FAMILY MEDICATION FORM



Print out and complete for each family member.

This form is for:

## **Medicinal Allergies**

Medication Name	Reaction (Swelling, Difficulty Breathing, etc.)

**Current Prescriptions** Use your prescription bottles to fill out this information for every medication you take.

Medication Name	Doctor's Name	Doctor's Number	Reason for Treatment	Dosage (mg)	How Often I Take It

## Non-Prescription Medications Including Vitamins & Supplements

Name	Reason for Treatment	Dosage (mg)	How Often I Take It

# FAMILY CONTACT INFORMATION



Dut-of-Town Contact: Contact Number:			
Local Meeting Spot:	Phone Number:		
Evacuation Shelter:		Phone Number:	
Provide the following for each	n family member and up	date with any changes.	
Name:		Social Security Number:	
Date of Birth:	Special Note:		
Name:		Social Security Number:	
Date of Birth:	Special Note:		
Name:		Social Security Number:	
Date of Birth:	Special Note:		
Name:		Social Security Number:	
Date of Birth:	Special Note:		
Create a list of where people	may be found througho	out the day and how to reach them.	
Family Member:			
Location 1:		Location 2:	
Address:	Address:		
Phone Number:	Phone Number:		
Family Member:			
Location 1:	Location 2:		
Address:	Address:		
Phone Number:	Phone Number:		
Family Member:			
Location 1: Location 2:		Location 2:	
Address:	Address:		
Phone Number:	Phone Number:		
Family Member:			
Location 1:		Location 2:	
Address:		Address:	
Phone Number:		Phone Number:	

#### Provide the following for each family member and update with any changes.

Important Contacts	Company Name	Phone Number	Policy Number
Medical Insurance			
Homeowner's Insurance			
Veterinarian			

## During a Hurricane Warning



# **System Shut-Down Procedures**

#### Pool Area

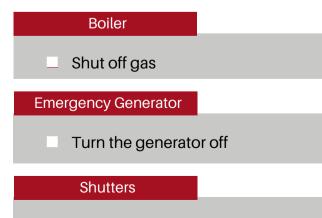
- Turn Off Pool & Spa Breakers
- Shut Off Pool & Spa Pumps
- Shut Off Gas to Pool & Spa Heaters
- Add Shock to Pool & Spa

#### Domestic Pump Systems

- Check for proper operation & automatic setting
- Leave 1 pump on, turn redundant systems off

#### A/C Cooling Towers

- Once sustained winds 45 MPH, shut off power to towers & pumps at the breaker
- Shut off all hallway & lobby units & secure A/C exhaust fan



Make sure all shutters are closed

## Parking Garage

- Place gates in open position & turn power off
- Remove & store electronics from gate house
- Shut down all power to gate house
- Turn off power & secure all walk through gates & post signs
- ☐ Turn off all garage fans
- Place sand bags by doors
- Make sure drains are free from debris

#### Elevators

- Run all elevators to the middle landing & shut off
- Park all elevators with doors closed
- Make sure the generator elevator switch is set to emergency elevators
- Close all vents & openings in top of hoistway to prevent water from entering
- Place sandbags 4 feet high around the machine room door

#### Trash Chute

Close Trap

Perimeter Areas

Install Sandbags

# Caring for **Loved Ones**



## **Child Safety**

#### Reducing a Child's Fear During a Hurricane

Disasters can be traumatic for children, especially if they don't know what to do. It is important that you provide guidance and reassurance to help ease their fears and emotional stress.

#### Constant Communication

Keep in constant communication with your children during a hurricane. Talk with them about your plans and let them help gather the family's supplies. Put Together a Child-Friendly Evacuation Kit

This could include things like toys, games or stuffed animals—items that don't necessarily require power, batteries or electricity. Let your children choose these items; it gives them a sense of control, and they know what's important to them.

## **Special Considerations for Seniors**

#### Water

- Dehydration is a serious health problem for older adults.
- If possible, store more than the recommended amount of water
- Store water in containers that are small and easy to handle, such as clean, sanitized two-liter plastic soda bottles
- Use caps that are easy to remove by people with arthritis

#### Medical Needs

- Extra hearing aid batteries Medical alert tag or bracelet
- List of serial numbers and styles of medical devices (e.g., pacemakers, CPAP machines) Copies of prescriptions with dosage, directions and refill dates
- Minimum 2-week supply of all essential medications

#### Electronics

- Battery-powered or manual wheelchair, walker or cane
- Wheelchair batteries

#### Food

- Consider special dietary needs, such as low- sodium, high-fiber or other specific foods
- Easy-to-use hand-operated can opener with a cushioned, rubber handle grip

#### Important Papers

- In addition to those listed on page 6, also include: Medicare cards
- Living will and medical power of attorney Veteran's papers
- Evacuation
- Prearrange transportation with neighbors
- Identify local shelters that accommodate older adults and persons with disabilities

## **Caring for Pets**

#### **Before the Storm**

- Make sure your pets' tags are current and print a copy of their most recent shot records.
- Take a photo of your pets for identification purposes.
- Add all of your pets' essentials to the emergency kit. Coordinate boarding options for your pets (pet hospital, kennel, pet-friendly hotel, local shelter, etc.).
- Designate someone to be responsible for transporting your pet in the event your family evacuates.

#### During the Storm

- Make sure your pets are inside to prevent them from running away.
- Feed your pets wet canned food before dry food to cut down on the water they need.
- Separate animals, especially cats and dogs.
- Storms can make animals anxious and erratic.
- Stay calm and act normally. Changes in your behavior can spook animals.
- Keep dogs, cats and other pets in crates or cages.
- If dropping off your pets at a separate shelter, take them there first. Verify the contact information of the shelter and discuss the procedure for returning to pick up your pets.

# **STORM TERMS TO KNOW**



## **Tropical Storm Watch**

Tropical storm conditions are possible and may affect your area within the next 48 hours.

## Eye

This is the clear center of the storm that arrives with calmer conditions. But remember, an eye passing over you signals that the storm is only half over.

## **Tropical Storm Warning**

Tropical storm conditions are expected in your area within the next 36 hours.

## Rain Bands

Bands coming off the cyclone that produce severe weather conditions, such as heavy rain, wind and tornadoes.

## Hurricane Watch

Hurricane conditions are possible in the area. Watches are issued up to 48 hours in advance of the anticipated storm-force winds.

## Eye Wall

The area surrounding the eye contains some of the most severe weather of the storm, with the highest wind speed and heaviest precipitation.

## Hurricane Warning

Hurricane conditions are expected in the area. Warnings are issued up to 36 hours in advance of the storm.

## Storm Surge

A deadly rush of ocean or Gulf water that occurs when a storm makes landfall. This often floods coastal areas and sometimes areas further inland.

# **Storm Recovery**



## **Returning Home from Evacuation**

- Wait to return home until officials lift the evacuation order and give the all-clear.
- Do not use roads outside of the evacuation route unless told they are clear.
- Drive slowly and cautiously. Power lines and trees often fall during storms and can endanger drivers.
- Never drive into standing water; you may not know where the puddle ends and a canal starts.
- Look at the outside of your home before re- entering. You need an accurate assessment of potential damage in case the interior is dark due to a power failure.
- Leave immediately if you notice signs of danger (e.g., standing water, the smell of gas, fire damage). Contact emergency services if there is an immediate danger.

## Exiting Your Home After Riding Out the Storm

- Venture outside only after officials say the storm is over and it is safe to be outside.
- Contact family and friends to let them know you're okay.
- Contact the American Red Cross if you are unable to reach friends or family. They maintain
- a shelter database to help you reconnect with loved ones.
- Do not use tap water for cooking or drinking until officials say it is okay.
- Only run your generator outside and away from all structures. Chain it to a large object, such as a tree, to protect it from thieves.
- If you have a carbon monoxide detector, bring it into the common room closest to your generator.

## Assessing the Damage

- Look for any damage to the interior of your home. Immediately seek alternative shelter if you smell gas,
- have fire damage, or flood waters are not receding from your home. Carefully watch your home and yard. Use the buddy system where one person looks for damage while the other watches for dangers on the lawn (e.g., snakes, broken glass, downed power lines). Immediately report any downed lines or gas leaks to the proper authorities.
- Take pictures of the damage done to your home.

## Mosquito Safety

- Rain and flooding caused by hurricanes often cause an increase in mosquitoes, which are a nuisance and can carry diseases like Zika virus, a serious concern for pregnant women.
- To control mosquito breeding, drain all open containers with standing water.
- To reduce your exposure to mosquito bites:
- Inspect and repair window and door screens, and keep windows and doors closed.
- Apply insect repellent that contains DEET or Picaridin to exposed skin and/or clothing when spending time outside.

## After the Storm



# **Reopening Checklist**

## Pool Area

- Turn on pool & spa breakers
- Turn on pool & spa pumps
- Turn on gas to pool & spa heaters
- Thorough cleaning of pool & spa

#### Domestic Pump Systems

- Check for proper operation & automatic setting
- Turn on pump systems

#### A/C Cooling Towers

- Turn on power to towers & pumps at the breaker
- Turn on all hallway & lobby units & reopen A/C exhaust fan

# Boiler Turn on gas Emergency Generator

Turn on the generator

## Shutters

Open all shutters

#### Parking Garage

- Turn gate power back on
- Replace electronics from gate house
- Resume power to gate house
- Turn on power to walk through gates & post signs
- Turn on all garage fans
- Remove sandbags
- Make sure drains are free from debris

#### Elevators

- Turn all elevators back on
- Make sure the generator elevator switch is set to normal operation
- Open all vents & openings in top of hoistway
- Remove sandbags from around the machine room door

## Trash Chute

Open trap

## Perimeter Areas

Remove sandbags

## Hurricane Season Disaster Recovery

# We're On It!

## Storm Recovery Services



- Water Extraction & Structural Drying
- Remediation & Disinfection
- Temporary Roof Patching & Tarping
- Property Board-Up & Security Fencing
- Debris Removal Recovery
- Temporary Power Generators
- Fuel Replacement

## Stocked Equipment & Supplies

- Generators, Desiccants & Fuel
- Air Movers & Dehumidifiers
- Large Loss Water Extractors
- Tarping & Plywood
- Hydroxyl Machines
- Thermal & ULV Foggers
- Personal Protective Equipment
- Chemicals & Disinfectants

# URI Office Locations





Philadelphia, PA - Corporate Headquarters 705 General Washington Avenue, Suite 501 Norristown, PA 19403

## Baltimore, MD

3521 East Federal Street Baltimore, MD 21213

#### Orlando, FL

230 Sunport Lane, Suite Suite 350 Orlando, FL 32809

**Tampa, FL** 4410 West Crest Avenue, Suite B Tampa, FL 33614

Washington, DC 7714 Old Alexandria Ferry Road Clinton, MD 20735

West Palm Beach, FL 820 North 8th Street, #2 Lantana, FL 33462



Unlimited Restoration Catastrophe Response Mobile Command Centers

\*The Catastrophe Response Mobile Command Centers will be strategically positioned throughout Atlantic Hurricane Season to provide timely arrival onsite to storms with regional impacts.

## 24/7 Support: 888.327.9664



# Let's get started!

Offering 24/7 emergency service and restoration support, **Unlimited Restoration, Inc. (URI)** has minimized business interruption for commercial and industrial buildings experiencing property damage caused by fire, water, storm, or other disasters since 1996. With six strategically placed locations, URI provides dependable emergency response with timely arrival onsite to customers across the Mid-Atlantic and Florida.

URI is prepared to respond to customers across the East and Gulf Coast. experiencing catastrophic property losses that require the expertise, experience, and execution of our team. Pre-planning services are also available to support business continuity plans through the URI ERP (Emergency Response Plan).

## Learn More About Our ERP Here



## 24/7 Emergency Response Hotline: 888.327.9664

## **URI Core Competencies**

24/7 Emergency Response Water Mitigation Fire & Smoke Damage Restoration Catastrophe Response Large Loss Expertise Structural Drying Mold Assessment & Remediation HVAC/Duct Cleaning Selective Demolition Reconstruction Emergency Response Planning

## What to Expect from URI

RESPONSE: 24/7 dependable emergency response with timely arrival onsite EXECUTION: Expert and systematic process from scope to invoice on every job SAFETY: First-class protection for client and URI team health and safety TRANSPARENCY: Open, honest and consistent communication